

ADDENDUM TO DEVELOPMENT APPLICATION REPORT

Your File Ref: 19755

DA Ref No.: 5.2024.93.1

LOTS 1004 & 1005, NO. 6 RALEIGH STREET, AND NO. 45 BISHOPSGATE STREET, CARLISLE

Management of the property and tenants

The housing will be managed by UnitingWA, a State government registered community housing and services organization providing a wide range of services and support to individuals, families and communities, focusing on improving social and economic outcomes for vulnerable and disadvantaged people.

The role of UnitingWA is to manage the property and the tenants, provide a safe, secure and enjoyable home environment and nurture harmonious relationships with neighbours and the wider community.

UnitingWA is responsible for maintenance and repairs of the building and upkeep of the gardens as well as providing support and resources to help tenants maintain stable housing and improve their overall well-being.

Residents enter into a standard Tenancy Agreement and are subject to the same conditions and expectations of appropriate behaviour as tenants living in a private rental property.

The tenants will be mothers with young children and older women. They will be long term residents and we expect a low turnover of tenants.

Tenancy management focuses on maintaining housing stability and, if necessary, working with tenants to address issues that could jeopardize their housing, such as rental arrears, unacceptable behaviour or lease compliance. There is ongoing monitoring and evaluation of tenancy support services so that they continue to be relevant and beneficial to the tenant. There are compliance reporting and review mechanisms in place.

UnitingWA provides regular and consistent support to tenants. The amount of direct contact between the tenancy support team and the tenants varies according to the needs of each tenant. It could be daily, weekly or as need arises. Tenancy support is ongoing and is always available to the tenant.

The role of the UnitingWA tenant support team is multifaceted, focusing on developing tailored support plans in collaboration with each tenant, outlining specific goals and the steps needed.

The team connects tenants with appropriate external services, such health and medical, social welfare, vocational training, employment services, and financial counselling and other community services.